



ENERGY ASSISTANCE PROGRAM

Things for YOU to Remember

- ◆ Starting 2014-15, the Energy Assistance Program will only offer benefits if the utility is in the name of an adult household resident, age 18 and over.
- ◆ All EAP benefits are not final until submitted to the utility vendor for payment. Benefit amounts are subject to change pending review by the local community action agency.
- ◆ Actual payment of your EAP benefits may take up to 120 days from the application date.
- ◆ Even though you are getting help with your utility bills, EAP benefits will not cover them completely. So **YOU** must keep paying on your bills throughout the year.
- ◆ Once you are approved for EAP, **some** utility companies are regulated by a state law that says you can't be disconnected from December 1st through March 15th. However, you **may** be disconnected before December 1st or after March 15th if your financial obligation with utility vendor exceeds the amount of your EAP benefit.
- ◆ Remember that EAP is only helping you with your heating or cooling bills. **YOU** still need to keep your water, sewage, rent, and phone bills current.
- ◆ If you are having trouble keeping your bills current, **talk to a case manager** at the community action agency.
- ◆ If your utilities are currently past due, **talk with your utility company** to see if you qualify for a payment arrangement that will bring the bill current over time.
- ◆ Weatherization services may help reduce your energy consumption. Ask what you can do to conserve energy and how the weatherization program might help you.
- ◆ You have the right to appeal the process or decision of your application.

Applicant Signature

Date

This form is mandated by Indiana Housing and Community Development Authority.