



# South Central



## Community Action Program

1500 W. 15<sup>th</sup> Street, Bloomington, IN 47404 (812) 339-3447

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### 2007 Annual Report

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*As a vital part of our community, the South Central Community Action Program (SCCAP) strives to improve the lives of our clients. In 2007, we continued our progress as an agency by identifying problems, creating solutions, and changing our operations to meet community needs. Our ability to do more with the same or less funding and to continue to serve a record number of clients in many programs is a true testament to the dedicated SCCAP staff.*

*In 2007, we strengthened our ability to help families move out of poverty by hiring a Family Development Coordinator to oversee those efforts. We also began planning efforts to become one of the first 50 communities nationally to pilot an innovative model, the Circles Campaign, to provide a support system for families becoming self-sufficient. A funding proposal was developed and submitted to the Family and Social Services Administration to fund our Circles efforts, in partnership with three other Indiana cities – Muncie, Indianapolis, and South Bend.*

*Our weatherization staff assisted other community action agencies with audit service and assisted the state in monitoring efforts. They also helped provide weatherization services and technical assistance to three nonprofits in our service area. We were pleased that Vectren selected three agencies in our area.*

*SCCAP also invested in our main facility in 2007, completing exterior painting on the whole facility. The entire inside of the facility was also painted, upgrades were done to our computer server area and blacktopping and restriping were done to all parking areas. Our Culture Team also took great care in providing flowers and mulch to our flower beds to help make SCCAP facilities more appealing and welcoming to the public.*

*All the hard work we do could not be accomplished without the support of the community, the city and county governments we work with, the staff, and the Board committed to helping our clients achieve success. We thank everyone for the hard work in 2007 and we know that with this continued support, 2008 is sure to be one of the finest years yet for the SCCAP community.*

**David Reingold**

Board President

**Todd Lare**

Executive Director

#### MISSION STATEMENT

*We exist to provide opportunities for low-income citizens to move toward personal and economic independence.*

## Energy Assistance Program (EAP)

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded block grant through the U.S. Department of Health and Human Services (HHS). The LIHEAP Block Grant provides funds to individual states to assist low-income families with the high costs of home energy. Community Action Agencies are designed by federal regulation as the local agencies administering the Energy Assistance Program. Households meeting the poverty guidelines (150% of poverty for 2007) can apply for assistance. The winter heating program assists households with their heating bill or bulk fuel delivery. Crisis assistance helps with families that need additional assistance who are in danger of disconnection or have no fuel. The Summer Cool Program assists clients with fans and electric bills. In some instances with medical documentation, the program can provide a window air condition. Summer Fill allows households heating with bulk fuel to purchase fuel in the summer when prices are lower.

- EAP served **2,024** households through its Energy Education workshops. Households that received energy education were also eligible to participate in the Family Development Program if additional case-management was needed. We provided **676** hours of case management.
- During the Summer Cool program, **363** fans were distributed as well as **23** air conditioners. A total of **2,061** households received Summer Cool benefits.
- Wal-Mart provided financial assistance that allowed us to serve families with incomes greater than the **150%** poverty line by providing electric fans to help cool their homes during the summer of 2007. The Channel 6 Fan Club donated over **80** fans to help families as well.
- We served a total of **4,546** households with Energy Assistance in 2007:
  - Brown County served **425** households
  - Owen County served **881** households
  - Monroe County served **2,049** households
  - Morgan County served **1,349** households
- EAP provided benefits for **201** additional clients after the traditional heating season ended.
- During the 2006-07 winter season, funds provided by the City of Bloomington were used to assist **27** households with **\$3,685** in heating assistance.

## Affordable Rental Housing

SCCAP owns a total of 19 affordable rental units. 8 are in Owen County, 8 in Brown County, and 3 in Monroe County. Six of these units provide homes for Section 8 clients. These homes were purchased and rehabilitated by SCCAP years ago with funding from a variety of sources, including the Indiana Housing and Community Development Authority, Federal Home Loan Bank, and City of Bloomington HAND. The units are rented to qualified households whose income is less than 60% of the median income in their area. Regular health and safety inspections ensure that these homes are clean, well-maintained and in good operating condition.

## Owner-Occupied Rehabilitation

The SCCAP Owner-Occupied Rehabilitation Program assists low-income homeowners in making needed repairs to their homes. These repairs may include roof repairs or replacements; plumbing and electrical upgrades; furnace repairs or replacement; replacement of doors and windows; and structural repairs.

The Owner-Occupied Rehabilitation Program is funded by the Indiana Housing and Community Development Authority (IHCDA.) In 2007, SCCAP received \$108,990 to rehabilitate 4 homes. Each home may receive up to \$25,000 in home repairs. Homeowners in Brown, Morgan, Monroe (outside the city limits), and Owen counties must meet income guidelines, have someone elderly (62 or above), disabled, or pre-school age living in the home, the home must be "stick-built" and the homeowners must have owned the home for at least 2 years.

### Owner-Occupied Rehabilitation Success Story

The OOR program assisted an 82 year old homeowner in Morgan County who was having trouble ambulating. Although the client was not in the best of health, she still worked part time at a local grocery store to help make ends meet. Besides upgrading her electrical system, installing a new furnace, range, and garage door, and repairing her roof, the assistance included replacing her old tub with a new walk-in shower. This modification will allow the client to maintain her independence and stay in her own home longer. The new walk-in shower took away the danger of the client having to climb in and out of the old tub. The client was delighted with her new walk-in shower and exclaimed that she never thought she would have anything so nice in her home.

## Head Start Program – Monroe County

The Head Start Program is funded through the Department of Health and Human Services. Services are provided to low-income children ages three through five years of age and their families. Many services beyond education are provided to Head Start children and their families such as health and nutrition, special needs services, family services, parent involvement, social services, and transportation. Head Start operates 15 preschool classrooms throughout Monroe County with an enrollment goal of 235 children.

- Overall:
  - We served **350** children from **294** families last year.
  - **78** children were in full day/full year classes; **32** in 6 hour per day classes; **125** in school year, part day classes.
  - **67** of the children speak a language other than English in the home.
  - **130** children were 3 years old when enrolled; **175** children were 4 years old.
- Education
  - All children received a developmental screenings looking at their gross motor, fine motor, developmental levels and social-emotional skills.
  - Our Head Start children scored higher than the national average on the National Reporting System assessment.
  - Lead teachers completed over **700** home visits.
- Family Services
  - Enrolls, tracks attendance, recruits new families for the turnover (maintaining a wait list) and provided services to all the families as needed.
  - Last year Family Services provided Emergency/Crisis referrals to **72** families, housing assistance to **19** and mental health referrals to **29** families.
- Health Services
  - **1,490** health screenings for vision, hearing, iron count, height, and weight were performed.
  - **100%** of the children were up to date on immunizations or on a “date correction” program.
  - **81.36%** of the children are up to date on a schedule of Preventive and Primary Health Care.
  - **92.2%** of the children completed dental exams.
- Parent Involvement
  - Offered over **37** events for families including literacy workshops, fatherhood programs, open houses and a health fair.
  - Hosted a Kindergarten Transition Night with **27** families and provided transition information to all children moving on to public school; arrange “field trips” so that all those who transition to public school visit a kindergarten class and tour the elementary school.
  - Received the Reading is Fundamental grant allowing us to purchase **760** books that went directly to families for ownership and **410** books for our Lending Libraries.
- Special Needs
  - **46** enrolled children were identified as needing special services.
  - **38** children received on-site Speech Therapy from MCCSC.
- Transportation
  - Provided services to **85%** of the children in the school year program traveling **47,000** miles on daily routes, field trips and transporting to health screenings.
  - Our drivers and monitors practiced, with the children, **224** bus evacuations drills, **101** severe weather drills, **113** railroad crossing safety drills, and distributed **90** safety handouts to the parents and children.



## Weatherization Assistance

The SCCAP Weatherization Program is funded federally through the Department of Energy (DOE) grant and the Low Income Housing & Energy Assistance Program (LIHEAP) grant. There is also funding from the State of Indiana through the SWEEP grant. The Weatherization Program has two primary goals. The first goal is to ensure the client's health and safety with the second being to reduce the energy use of the client's home. The health and safety goal is met through extensive testing, repair or replacement of the client's heating system or other gas appliances. Energy use reduction is achieved through client education and extensive diagnostic testing to guide measures designed to reduce air infiltration into the home and improve the insulation values of exterior walls, attics and crawl spaces.

- In 2007, the following list details the number of homes that were weatherized:
  - Brown County: **6** homes weatherized; **1** furnace replaced
  - Owen County: **11** homes weatherized, **7** furnaces replaced
  - Monroe County: **29** homes weatherized, **10** furnaces replaced
  - Morgan County: **35** homes weatherized, **15** furnaces replaced

SCCAP Weatherization Energy Auditors are highly trained and are certified through INCAA and BPI as Building Analysts and Heating Technicians. They are also licensed Lead Risk Assessors with the State of Indiana.

This year SCCAP's Energy Auditors assisted three local non-profit agencies in utilizing a \$10,000 Vectren grant directed toward gas savings for their facilities. The three non-profits SCCAP assisted were The Desert Rose Foundation in Martinsville, Bloomington Restorations in Bloomington and Amethyst House, also in Bloomington.



**Pictures of  
Weatherization Day 2007**



### Weatherization Success Story

This success story is based on a mobile home located in Morgan County.

When SCCAP's Weatherization staff arrived at this client's home they found numerous problems. The front door was falling apart, the existing furnace was burned out and inoperable; the cook stove was inoperable; the water heater was leaking and falling through the floor; and the duct system had openings in it large enough that a small possum had actually gained entry into the home through the duct system.

SCCAP's Weatherization Department was able to install a new front door and furnace; restore the cook stove to safe operation; repair and seal the duct system; install three new windows; repair and insulate the under belly of the home; and seal the areas of major air leakage.

SCCAP's Weatherization Department, with the assistance of SCCAP's Morgan County office staff, networked with a local utility to facilitate the installation of a new water heater. The new water heater was installed by SCCAP Weatherization staff with the entire cost being covered by the utility.

As a result of SCCAP's efforts for this client, they now have a safe and efficient heat source, a safe and operational cook stove, a properly working water heater and a home that is easier and more economical to heat.

## Section 8 Housing Assistance

The U.S. Department of Housing and Urban Development (HUD), through the Indiana Housing and Community Development Authority (IHCDA), funds the SCCAP Section 8 Housing Voucher Program. The Section 8 program pays for the difference between what a family is capable of paying, based on federal guidelines and the fair market rent for the unit. As the family's income increases, their portion of the rent also increases. Families have the opportunity to participate in the Family Self Sufficiency component of the voucher program. As a participant, every time the family income increases they receive an equal match by HUD, which is deposited into an escrow account that can be used for purchasing a home, continuing higher education, or starting a business.

- In 2007, SCCAP served the following numbers of households with Section 8 housing assistance:
  - Brown County: **33** households, **15** on the waiting list.
  - Owen County: **34** households, **24** on the waiting list.
  - Monroe County: **98** households, **54** on the waiting list.
  - Morgan County: **119** households, **168** on the waiting list.

## Individual Development Account (IDA)

The Individual Development Account Program (IDA) is designed to assist qualifying individuals to accumulate savings and develop personal finance skills. The accumulated funds are deposited with a financial institution and the accounts receive matching funds from state and federal sources. The yearly savings goal for individuals is \$400. The State of Indiana then matches those funds with a 3:1 ration, giving the participant no more than \$1200. If, and when, there is a federal match, it can be a 3:1 match which would give the participant up to another \$1200. These funds are then monitored by SCCAP and the participant and can be used to purchase a primary residence, post secondary education costs for the participant or a dependant, or the purchase, startup, or expansion of a business. To qualify for this program, the individual's household must fall up to the 175% income level, attend required financial classes and commit to monthly savings. Achievements in IDA for 2007 were:

- All **69** active participants qualified for state/federal matching funds.
- **27** participants that are no longer able to match, but are still using their funds for the three approved purposes.
- **7** individuals made **9** withdrawals for business capitalization.
- **31** individuals made **57** withdrawals for post secondary education.
- **4** individuals made **7** withdrawals for the purchase of their primary residence, principle payments and/or rehabilitation on their home.

## Family Development

The Family Development Program, which is funded as part of the Energy Assistance Program and the Community Services Block Grant, assists clients with setting goals and formulating steps to achieve those goals, and connects clients with local resources to make this possible.

Beginning in August 2007, Family Development served 16 families, including 20 adults and 27 children. An additional five families were referred to other agencies, including Martha's House, Center for Behavioral Health, Purdue Extension, Rural Transit, Township trustees and faith-based organizations.

Family Development initiated outreach to several local organizations in 2007, participating in the Housing Network, Wraparound, the Asset Building Coalition's Epidemiological Survey, Family Shelter Working Group, and Volunteers in Tax Assistance (VITA) group meetings, and developed working relationships with several faith-based groups and community organizations which frequently provided financial or other resources to clients in need of assistance.

In November 2007, the SCCAP Board of Directors approved the initial planning process to implement the Circles™ Campaign in Monroe County. This high impact strategy to build relationships across class lines will allow SCCAP to join in this community initiative to help families out of poverty. Implementation of the Circles Initiative will take place in 2008.



## County offices

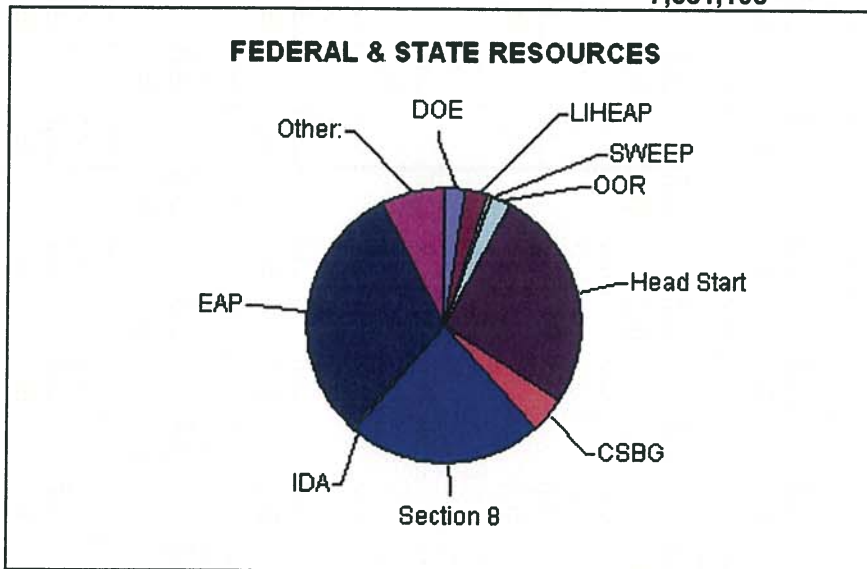
- County offices provide referral services and client advocacy when needed, networking with the Department of Family Resources, Township Trustees, Salvation Army, St. Vincent/DePaul Society, Habitat for Humanity, Step Ahead, local churches and other community partners.
- In Monroe County, the City of Bloomington allows SCCAP to provide qualified low-income citizens with trash stickers and the County assists with trash bags. The City Utilities also assist clients with water/sewage bills.
- Our Brown County office provides referral services and client advocacy when needed, networking with the Department of Family Resources, Township Trustees, Salvation Army, St. Vincent/DePaul, Habitat for Humanity, The We Care Gang, Community Closet and local churches.
- The Brown County office continues to serve as the coordinating site for the Medical Transportation Van serving county residents. Volunteer drivers have been making approximately 15 trips per month to medical appointments. This is a free service for our residents.
- Brown County received \$70,000 grant from INDOT to provide public transit for residents. Matching dollars of \$20,000 from Brown County Community Foundation and \$15,000 from Brown County Government have enabled us to offer a "dail-a-ride" service to jobs, medical appointments, agency appointments, grocery, pharmacy, personal business and errands. Gateway/Access Johnson will be administering the program for Brown County in partnership with the BC Transit Advisory Committee. The two most recent Community-wide Needs Assessments have validated the need for a rural transit program. This service will enhance the quality of life for Brown County residents.
- Brown County received \$6,880 from the Emergency Food and Shelter Program which was used to assist 17 households with utilities, 8 households with rental assistance and food items were purchased by 4 food pantries and 1 soup kitchen which provided 1,250 meals.
- The Brown County Coordinator serves on the Habitat for Humanity Board, Brown County Partnership, Domestic Violence task force, Community Network, Emergency Food and Shelter Board Chair and the Transit Advisory Committee Chair.
- The Brown County Community Foundation awarded SCCAP \$30,000 to serve up local match to the request to IHCD for \$300,000 in owner occupied rehabilitation assistance. Work on this project will begin in 2008.
- The Brown County SCCAP office serves as a National Able job site for low-income individuals 55 and older. One participant in 2007.
- Our Morgan County office serves as the Salvation Army Extension Office for the southern half of the county to assist families with food purchases, utility assistance, rent and mortgage payments or help in obtaining their medication. Disaster assistance is also issued through our office.
- The Owen County Coordinator sits on the board of Habitat for Humanity, where she is the Secretary and Publicity Coordinator.
- Our Owen County office serves as a Salvation Army site to assist clients with multiple needs. The office also provides utility assistance through the Emergency Food and Shelter Program.

*I am thankful for all you have done for me in the past 2-3 years. My home was redone with roof, furnace, new gutters, under siding, windows and more. I thank God every day in all the things you did to help me. I love my home now and I pray in all of God that make it possible for me to get it done. I needed repairs so bad, but could never been able to do it on my own. I still get food stamps and help with my gas & lights. I live by myself, am 79 years old, have nerve damage in my legs and use a cane, but I want to stay here as long as I can. My two daughters help me some and look after me all the time. I still drive a little, mostly to grocery store and back. The work on my house was done in 2004. I am so proud of my house. ALL the people who worked on it and made it possible for me to have, so very nice and kind & good. You have great people working at SCCAP and I pray daily for all. ~ SCCAP Client*

## SOUTH CENTRAL COMMUNITY ACTION PROGRAM 2007 Financial Information

Department of Energy (DOE)	\$	192,372
Low Income Home Energy Assistance Program (LIHEAP)	\$	200,903
State Weatherization EEP (SWEEP)	\$	45,222
Owner Occupied Rehab (OOR)	\$	176,067
Head Start	\$	1,968,383
Community Service Block Grant (CSBG)	\$	318,021
Section 8	\$	1,690,144
Individual Development Account (IDA)	\$	26,122
Energy Assistance Program (EAP)	\$	2,351,916
Other:		
Kappa Kappa Kappa	\$	100
Reading Is Fundamental	\$	689
Bloomington Township Self Sufficiency	\$	1,000
Bloomington Township Furnace Clean & Tune	\$	2,000
Perry Township Furnace Clean & Tune	\$	2,000
City of Bloomington	\$	2,843
Demand Side Management	\$	5,110
Jack Hopkins	\$	7,231
Emergency Food & Shelter Program	\$	7,936
Vectren - Weatherization	\$	27,555
Rental Receipts	\$	77,765
Child Care Fees	\$	99,108
Child and Adult Food Program (CACFP)	\$	118,343
*In-Kind (Includes 9,732 Volunteer Hours)	\$	330,278

**Total** **7,651,108**



## **SOUTH CENTRAL COMMUNITY ACTION PROGRAM**

### **Board of Directors & Head Start Council of Involved Families 2007 - 2008**

#### **Board of Directors**

##### Brown County

Anita Gess  
Chris Myers  
Jack Slaybaugh

##### Monroe County

Lola Debro  
Sherry Houshour  
Iris Kiesling  
Jenn Marcum  
Christine McKenna  
Tara Mooy  
Shaunica Pridgen  
David Reingold  
Joseph Rice  
Susan Sandberg  
Jonathon Williams, Jr.  
Jackie Yenna

##### Morgan County

Barbara Brummett  
Diane Poteet

##### Owen County

Barron Barnett  
Jerry Cross  
Lora Hyde

#### **Council of Involved Families**

##### Arlington Site

Leah Drichel  
Jodi Flick  
Syndi Solis  
Sandrine Steed

##### EECC Site

Elizabeth Kinser  
Jessica Hawkins \*  
Christina Strunk

##### Lindbergh Site

Elizabeth Lucas  
Anna Lynch  
Jim Lynch \*  
Danyel Murray  
Mabel Smith  
Beth Spears \*  
Dennis Spears  
Irina Underwood  
Anna Williams

##### Broadview Site

Priyangika Kurulugama  
Ruwan Kurulugama  
Xuliliu

##### Lakeview Site

Shawn Lozano

##### Summit Site

Angie Perry

##### Templeton

##### Tulip Tree Site

Vacant

##### Walnut Woods Site

Ryan Ridgon

##### Community Representatives

Vanessa McClary

##### CAP Board Representative

Tara Mooy

#### **SCCAP County Offices**

Brown County, 168 Jefferson Street, Nashville, IN 47448 (812) 988-6636  
Morgan County, 801 Plaza Drive, Suite C, Martinsville, IN 46151 (765) 342-1518  
Owen County, 751 E. Franklin Street, Spencer, IN 47460 (812) 829-2279

#### **SCCAP Head Start Locations**

Arlington, 1320 Arlington Park Drive, Bloomington, IN 47404  
Broadview, 705 W. Coolidge Drive, Bloomington, IN 47403  
EECC, 8045 W. St. Rd 46, Ellettsville, IN 47429  
Lakeview, 9090 Strain Ridge Road, Bloomington, IN 47401  
Lindbergh, 1502 W. 15<sup>th</sup> Street, Bloomington, IN 47404  
Summit, 1450 West Countryside Lane, Bloomington, IN 47404  
Templeton, 1400 Brenda Lane, Bloomington, IN 47401  
Tulip Tree, #102 Tulip Tree Apartments, Bloomington, IN 47401  
Walnut Woods, 1790 S. Park Avenue, Bloomington, IN 47401