

South Central



Community Action Program

1500 W. 15th Street, Bloomington, IN 47404 (812) 339-3447

2006 Annual Report

As a vital part of our community, the South Central Community Action Program (SCCAP) strives to improve the lives of our clients. In 2006, we continued our progress as an agency by identifying problems, creating solutions and changing our operations to meet community needs. Our ability to do more with the same or less funding, and continue to serve a record number of clients in many programs is a true testament to the dedicated SCCAP staff.

In 2006, the agency used the proceeds of two home sales and a grant from Fifth Third Bank to rehabilitate some SCCAP rental properties in order to continue to provide a safe place to live. A long-term SCCAP client and renter became the new homeowner for one of these properties, proving to be true success story. To help us maintain our properties in the future, we were also able to purchase a new maintenance vehicle to replace the old vehicle with more than 180,000 miles on it. These home sales also allowed us to set aside some funds to give the SCCAP headquarters an exterior facelift and to do minor repairs.

We purchased and trained on new fiscal software to ease in the recording and reporting of all financial matters. We were pleased with the results of our Head Start triennial review. We secured funding and approval to purchase two new Head Start buses. We continued to offer full-day childcare services to working parents. We also promoted our programs and services at community events in each of our counties, resulting in new partnerships and increased visibility for the organization.

All the hard work we do could not be accomplished without the support of the community, the city and county governments we work with, the staff, and the Board committed to helping our clients achieve success. We thank everyone for the hard work in 2006 and we know that with this continued support, 2007 is sure to be one of the finest years yet for the SCCAP community.

David Reingold
Board President

Todd Lare
Executive Director

MISSION STATEMENT

We exist to provide opportunities for low-income citizens to move toward personal and economic independence.

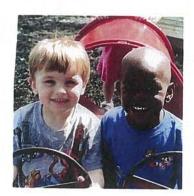
Head Start Program - Monroe County

The Head Start Program is funded through the Department of Health and Human Services. Services are provided to low-income children ages three through five years of age and their families. Many services beyond education are provided to Head Start children and their families such as health and nutrition, special needs services, family services, parent involvement, social services, and transportation. Head Start operates 15 preschool classrooms throughout Monroe County with an enrollment goal of 235 children.

- > Family Services assisted 314 children and 298 families.
- > 43 children enrolled were diagnosed with special needs.
- > Over 1,336 health screenings for vision, hearing, iron count, height and weight were performed.
- > Over 50 Parent Involvement events/workshops/interactive events were held/offered.
- > The Transportation component provided services to 87% of children enrolled, and traveled over 45,038 miles.







Head Start Success Story

Barb Hefty-Jones, Special Needs Coordinator, first met Brandon at two transition meetings from First Steps before he turned 3 years old. He was a quiet little guy who worked with his First Step's therapists weekly. At this time, he was in foster care with two very caring adults who later adopted him. Barb gathered information about Brandon so that Head Start would be a successful placement for him. She recalls his then foster dad saying he would bring Brandon in to visit before he started classes and he would tell him, "It's okay - these teachers are my friends." Prior to his foster placement, his life had been full of traumatic experiences.

He began our full day program in September of 2005. This year he will move on to kindergarten as a remarkable success story. Wher he began in full day, he had very little language, he would repeat words that adults had spoken, he would cry and melt-down easily and would answer "no" to any question even if he meant yes. Between his parents and some very great teachers, he made steady changes in all of his abilities.

Brandon now knows all of his letters, reads names, follows directions, listens to books, enjoys playing with other children and talks with others. These are just a few of his "can do" abilities now. His teachers have figured out how to arrange his day and how to word their requests for him in order for him to have success. There are only a few accommodations that need to be made nowadays. As he transitions to public school, Head Start will share their knowledge and strategies with his new teacher. His parents will also be there to support him as they have been during their time in Head Start.

Weatherization Assistance

The SCCAP Weatherization Program is funded by the Department of Energy (DOE), the Indiana Housing and Community Development Authority (IHCDA), and a number of statewide utility companies. The program has two primary goals. The first goal is to ensure the health and safety of clients, and the second is to reduce the energy use of clients' homes. The health and safety goal is met through extensive testing, repair or replacement of the client's heating system and gas appliances. Energy use reduction is achieved through client education and extensive diagnostic testing to guide measures designed to reduce air infiltration into the home and improve the insulation values of exterior walls, attics, and crawl spaces.

- > In 2006, the following list details the number of homes that were weatherized:
 - o Brown County: 5 homes weatherized; 3 furnaces replaced
 - o Owen County: 22 homes weatherized, 7 furnaces replaced
 - o Monroe County: 35 homes weatherized, 14 furnaces replaced
 - o Morgan County: 36 homes weatherized, 5 furnaces replaced

SCCAP Weatherization Auditors are highly trained professions with advanced certifications in building evaluation and technology, and they share their expertise at public events to help people on ways to save energy in the home. On October 10, SCCAP sponsored Weatherization Day 2006 at a client's home in Monroe County. Many citizens attended, including clients, public officials, and local media, to see first-hand how the Weatherization program uses state-of-the-art equipment and techniques to diagnose and address energy loss in an actual home.



Pictures of Weatherization Day 2006



Weatherization Success Story

When SCCAP's Energy Auditor arrived to perform the initial testing of the client's home, he found a hole in the heat exchanger of the furnace and the gas cook stove's oven producing over 300 ppm (part per million) of carbon monoxide. The gas range oven should not exceed 100 ppm. The ambient level of carbon monoxide in this home was in the range of 24 – 46 ppm, obviously posing serious health hazards to the client.

While providing Weatherization Services to this home, SCCAP was able to install a new furnace and cook stove. These were the necessary steps to solve the serious carbon monoxide problems and return the home to safe living conditions.

Once the Heath & Safety concerns were addressed, SCCAP was able to install energy saving measures including the installation of a new refrigerator, mobile belly insulation, duct sealing, fluorescent light bulbs, water heater tank insulation, low-flow faucet aerators and air sealing measures netting 38% reduction in the air infiltration of this home.

The existing refrigerator was using 1,697 kwhy of electricity per year. The new Whirlpool refrigerator will use an estimated 434 kwhy of electricity per year.

All of these measures not only provided a significant energy savings for this home, but left the home so that it no longer harms those living there.

Energy Assistance Program (EAP)

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded block grant through the U.S. Department of Health and Human Services (HHS). The LIHEAP Block Grant provides funds to individual states to assist low-income families with the high costs of home energy. Community Action Agencies are designed by federal regulation and under contract with the DFC as the local agencies administering the Energy Assistance Program. Households meeting the poverty guidelines (150% of poverty for 2006) can apply for assistance. The winter heating program assists households with their heating bill or bulk fuel delivery. Crisis helps with families that need additional assistance that may be in danger of disconnection or have no fuel. The amount of crisis needed is determined at the time of application. The Summer Cool Program assists clients with fans and electric bills. In some instances with medical documentation, the program can provide a window air condition. Summer Fill allows households heating with bulk fuel to purchase fuel in the summer when prices are lower.

- > EAP served 2,340 households through its Energy Education workshops. Households that received energy education were also eligible to participate in the Family Development Program if additional case-management was needed. We provided 1,564 hours of case management.
- During the Summer Cool program, 262 fans were distributed as well as 49 air conditioners. A total of 1,553 households received Summer Cool benefits.
- > Summer Fill assistance was provided to 567 households.
- We served a total of 4,742 households with Energy Assistance in 2006:
 - o Brown County served 418 households
 - o Owen County served 827 households
 - o Monroe County served 2,124households
 - o Morgan County served 1,373 households
- > EAP provided benefits for 186 additional clients after the traditional heating season ended.
- During the 2005-06 winter season, funds provided by the City of Bloomington were used to assist 68 households (189 people) with \$13,377 in heating assistance.

Affordable Rental Housing

SCCAP owns a total of 19 affordable rental units. 8 are in Owen County, 8 in Brown County, and 3 in Monroe County. Six of these units provide homes for Section 8 clients. These homes were purchased and rehabilitated by SCCAP years ago with funding from a variety of sources, including the Indiana Housing and Community Development Authority, Federal Home Loan Bank, and City of Bloomington HAND. The units are rented to qualified households whose income is less than 60% of the median income in their area. Regular health and safety inspections ensure that these homes are clean, well-maintained and in good operating condition.



Mr & Mrs Sears with HUD Secretary Alphonso Jackson

Affordable Rental Housing Success Story #1

On July 14, US Secretary of Housing and Urban Development Alphonzo Jackson toured SCCAP's Ninth & Fairview Homebuyer Project homes in Bloomington. Secretary Jackson made a presentation to a crowd and presented a gift to two SCCAP homeowners. The three homes at the site were built in 2005 with funding assistance from the City of Bloomington.

These homes featured advanced energy efficient features to ensure the homes are permanently affordable by lowering energy bills. In addition, the homes were built to blend in with other homes in the historic near west side neighborhood.

Affordable Rental Housing Success Story #2

For some client families, affordable homeownership represents a major self-sufficiency achievement. In December, SCCAP sold one of its affordable Brown County rental properties to the tenant, a family of five who lived in the home for over five years. As a first-time homebuyer, they obtained \$5,000 in down payment assistance through the Federal Home Loan Bank. In addition, they received a low interest loan from USDA Rural Development and a leverage loan from Bloomfield State Bank. The buyer was also able to use approximately \$4,500 of their SCCAP Individual Development Savings Account to help with the down payment.



Owner-Occupied Rehabilitation

The SCCAP Owner-Occupied Rehabilitation Program is funded by the Indiana Housing and Community Development Authority. The program is targeted to low income persons who own and live in their own home to help them make needed repairs to their home. In 2006, SCCAP received \$213,410 to rehabilitate 3 owner-occupied homes in Monroe County, 3 homes in Morgan County, 2 homes in Owen County and 2 homes in Brown County. Homeowners are eligible for up to \$25,000 in home repairs. Typical projects include new roofs, furnaces, siding, windows, and upgrades to electrical and plumbing system.

Owner-Occupied Rehabilitation Success Story

One client, an 85 year old woman, almost certainly faced having to sell her home and move to nursing facility. Extensive termite damage and rotted floors had created a situation where she could not walk across her living room without danger of falling through. SCCAP replaced the damaged flooring and treated the home for termites. Because of these repairs, she is able to continue to live in her home.

Section 8 Housing Assistance

The U.S. Department of Housing and Urban Development (HUD), through the Indiana Housing and Community Development Authority (IHCDA), funds the SCCAP Section 8 Housing Voucher Program. This program helps ensure that clients live in safe, decent housing and pays a portion of their rent based on their income. As the family's income increases, their portion of the rent increases. Families have the opportunity to participate in the Family Self-Sufficiency component of the voucher program. As a participant, every time the family income increases they receive an equal match by HUD, which is deposited into an escrow account which can be used for...... Upon graduating from the Family Self-Sufficiency Program all funds accrued are theirs to use as they deem necessary.

- > In 2006, SCCAP served the following numbers of households with Section 8 housing assistance:
 - o Brown County: 30 households, 19 on the waiting list.
 - o Owen County: 37 households, 28 on the waiting list.
 - o Monroe County: 100 households, 54 on the waiting list.
 - o Morgan County: 113 households, 173 on the waiting list.

Individual Development Account (IDA)

The Individual Development Account Program (IDA) is designed to assist qualifying individuals to accumulate savings and develop personal finance skills. The accumulated funds are deposited with a financial institution and the accounts receive matching funds from state and federal sources. The yearly savings goal for individuals is \$300. The State of Indiana then matches those funds with a 3:1 ration, giving the participant no more than \$900. If, and when, there is a federal match, it is also a 3:1 match which gives the participant up to another \$900. These funds are then monitored by SCCAP and the participant and can be used to purchase a primary residence, post secondary education costs for the participant or a dependant, or the purchase, startup, or expansion of a business. To qualify for this program, the individual's household must fall up to the 175% income level, attend required financial classes and commit to monthly savings. Achievements in IDA for 2006 were:

- > All 45 active participants qualified for state/federal matching funds.
- > 26 participants that are no longer able to match, but are still using their funds for the three approved purposes.
- > 9 individuals made 31 withdrawals for business capitalization.
- > 12 individuals made 29 withdrawals for post secondary education.
- > 6 individuals made 12 withdrawals for the purchase of their primary residence and principle payments.

Success Stories for IDA

Carmencita finished her education with the help of her IDA account. She also used the funds to start a business in Lafayette, Indiana providing "gently used" business clothing for low-income men needed professional attire for interviews and work. After Hurricane Katrina, Carmencita took her business south to help residents affected by the hurricane gain clothing in order to secure jobs. This truly is using the funds she earned during the program to give back to the community.

Kim has been an IDA participant for 4 years. Using her IDA funds, she purchased a deli in Nashville, Indiana which she continues to operate today. She has used her IDA funds to expand the catering portion of her business and for ongoing operational support. Thanks to IDA, Kim is well on her way to being a successful business owner.

Marcy used her IDA funds to finish college. She now owns a spa in Indianapolis and has gained certification as a Beautician Instructor from the State of Indiana. This single mother of four children credits the use of her IDA funds as part of her success.

County offices

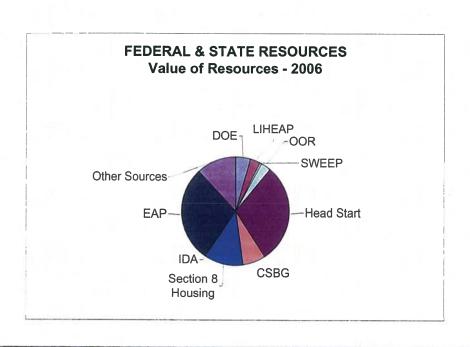
- > County offices provide referral services and client advocacy when needed, networking with the Department of Family Resources, Township Trustees, Salvation Army, St. Vincent/DePaul Society, Habitat for Humanity, Step Ahead, local churches and other community partners.
- In Monroe County, the City of Bloomington allows SCCAP to provide qualified low-income citizens with trash stickers and the County assists with trash bags. The City Utilities also assist clients with water/sewage bills.
- > Our Brown County office continues to serve as the coordinating site for the Medical Transportation Van. Volunteer drivers have been making approximately 12 trips per months to medical appointments. This is a free service.
- > The Brown County Coordinator serves on the Habitat for Humanity Board, BC Housing Task Force, Domestic Violence task force, and serves as the Chairperson for the Step Ahead Network Committee and Executive Committee, Emergency Food and Shelter Board Chair and the Transit Advisory Committee Chair.
- > Our Brown County office received \$5,342 from the Emergency Food and Shelter program which was used to assist 16 households with utilities, 6 households with rental assistance, and food items were purchased by 4 food pantries which served 900 meals.
- > The Morgan County staff play an active role in the Community Service Council, Emergency Food and Shelter Board, Project Compass Board, Morgan County Transportation Committee and the Senior Expo Committee.
- > Our Morgan County office serves as the Salvation Army Extension Office for the southern half of the county to assist families with food purchases, utility assistance, rent and mortgage payments or help in obtaining their medication. Disaster assistance is also issued through our office.
- > The Owen County Coordinator sits on the board of Habitat for Humanity, where she is the Secretary and Publicity Coordinator.
- > Our Owen County office serves as a Salvation Army site to assist clients with multiple needs. The office also provides utility assistance through the Emergency Food and Shelter Program.

SOUTH CENTRAL COMMUNITY ACTION PROGRAM

Financial Information

Department of Energy (DOE) Low Income Home Energy Assistance Program (LIHEAP) State Weatherization EEP (SWEEP)	\$ 295,123 \$ 189,635 \$ 40,773
Owner Occupied Rehab (OOR)	\$ 213,410
Head Start	\$ 1,936,249
Community Service Block Grant (CSBG)	\$ 458,590
Section 8	\$ 766,597
Individual Development Account (IDA)	\$ 14,871
Energy Assistance Program (EAP)	\$ 1,868,926
Other:	\$ 667,225
Bloomington Township Self Sufficiency \$ 1,000	
Bloomington Township Furnace Clean & Tune \$ 2,000	
Perry Township Furnace Clean & Tune \$ 2,000	
Jack Hopkins \$ 2,231	
Fifth Third Bank Home Rehab \$ 4,000	
City of Bloomington \$ 15,000	
Vectren – Weatherization \$ 26,000	
Rental Receipts \$80,830	
Child Care Fees \$156,216	
Child and Adult Food Program (CACFP) \$103,570	
* In-Kind (Includes 9,966 Volunteer Hours) \$274,378	

Total <u>\$ 6,451,399</u>



SOUTH CENTRAL COMMUNITY ACTION PROGRAM

Board of Directors & Head Start Council of Involved Families 2006 - 2007

Board of Directors

Brown County John Rudd Linda Satter

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Monroe County

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Debra Pfeifer

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Kelly A. Walters

Jackie Yenna

Morgan County

Barbara Brummett

Peggy Miller

Karen Richardson

Owen County

Lora Hyde

Debra McHenry

Council of Involved Families

Arlington Site Broadview Site

Leah Drichel Priyangika Kurulugama

Jodi Flick Ruwan Kurulugama

Sydni Solis Xuliliu

Sandrine Steed

EECC Site Lakeview Site Elizabeth Kinser Shawn Lozano

Jessica Hawkins *

Christina Strunk

Lindbergh Site Summit Site Elizabeth Lucas Angie Perry

Anna Lynch Jim Lynch *

Sheryl Mitchell **Tulip Tree Site**

Danyel Murray Mabel Smith

Beth Spears *

Dennis Spears Walnut Woods Site

Irina Underwood Ryan Ridgon

Anna Williams

Community Representatives Vanessa McClary

Vacant

CAP Board Representative Tara Mooy

* Council Officers

SCCAP County Offices

Brown County, 168 Jefferson Street, Nashville, IN 47448 (812) 988-6636 Morgan County, 801 Plaza Drive, Suite C, Martinsville, IN 46151 (765) 342-1518 Owen County, 751 E. Franklin Street, Spencer, IN 47460 (812) 829-2279

SCCAP Head Start Locations

Arlington, 1320 Arlington Park Drive, Bloomington, IN 47404 Broadview, 705 W. Coolidge Drive, Bloomington, IN 47403 EECC, 8045 W. St. Rd 46, Ellettsville, IN 47429 Lakeview, 9090 Strain Ridge Road, Bloomington, IN 47401 Lindbergh, 1502 W. 15th Street, Bloomington, IN 47404 Summit, 1450 West Countryside Lane, Bloomington, IN 47404 Templeton, 1400 Brenda Lane, Bloomington, IN 47401 Tulip Tree, #102 Tulip Tree Apartments, Bloomington, IN 47401 Walnut Woods, 1790 S. Park Avenue, Bloomington, IN 47401